

# Message to our community

## Mission

PinnacleHealth System is a charitable organization dedicated to maintaining and improving the health and quality of life for all the people of central Pennsylvania.

## Vision

PinnacleHealth will be the most caring, innovative, disciplined and trusted health system in central Pennsylvania.

PinnacleHealth continues to lead the way to better health for our community. As one of the largest employers and one of the most respected health systems in central Pennsylvania, we provide the highest quality care and service to everyone who enters our doors. Our mission as a non-profit, charitable health system is fulfilled every time a patient and their families are guided through their health care journey by skillful and caring providers—regardless of their ability to pay for that care.

Our efforts to provide care and health education are not limited by the walls of our organization. To ensure that people have access to quality healthcare and live healthier lives, we dedicate significant resources and reach deep within our community by helping the underserved, mentoring students, lending expertise to community organizations, promoting health and wellness, educating the community on disease prevention and management and serving on numerous community boards.

We are proud to report that we provided more than \$5 million in community benefits, such as free screenings and community health programs, between July 1, 2009 and June 30, 2010. And in keeping with our tradition of caring for patients regardless of their ability to pay, we contributed \$52 million in uncompensated or undercompensated care.

This report highlights many of the important accomplishments we have achieved on our journey to fulfill our mission—to improve the health and quality of life for all the people in central Pennsylvania.

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*Vice President, Mission Effectiveness*