PinnacleHealth Volunteer Services

How can I apply?

- Visit our website www.pinnaclehealth.org/volunteer
- You will find applications for both Adults (ages 18+) and Students (age 15 and older).

Any student, regardless of age, wanting to volunteer during the summer only should complete the Student Application.

In addition to a completed application, the following is required:

- Interview with a Volunteer Services Coordinator
- Criminal Background Checks - State, Child Abuse and FBI
- Physician Form and 2-step PPD Test (TB test)
- Two Written References

As a volunteer, you will receive orientation to your hospital campus, appropriate training and continued guidance from Volunteer Services.

Contact Us

Andrea Flowers - 657-7397

Coordinator, Volunteer Services Community Campus

Vonnie Kain - 782-3353

Coordinator, Volunteer Services Harrisburg Campus

Volunteer Services Mission

Volunteer Services is dedicated to providing the highest quality of services and support to respect the dignity, individuality and cultural diversity of our patients, their families, volunteers, physicians, staff and the communities we serve. Our-well trained volunteers exhibit their compassion and resourcefulness in ways that support the objectives of PinnacleHealth. Volunteering also provides members of the community an opportunity to give meaningful service to others while growing in their own self development and self worth.

Why Should I Volunteer?

If you enjoy helping others and want to make a difference to improve the health and quality of life for the people of central Pennsylvania, you should consider becoming a PinnacleHealth volunteer. Your contribution of service will be rewarded with the satisfaction of meeting new people and changing the lives of those we serve.

Volunteers considering medical careers can learn about our healthcare system and get a personal look at the challenges and rewards of working in a first-rate healthcare organization. Their service provides valuable experience and references for school and employment.

Who are PinnacleHealth Volunteers?

PinnacleHealth volunteers are a diverse group of people who contribute to our health system through their donation of time and service. They provide supplementary assistance to the staff and patients, and by doing so, provide the extra touches that add to the unique personality of PinnacleHealth Hospitals.

Our student summer program is designed to introduce young people, age 15 and older, to the activities of a healthcare institution based on their individual interests and skills.

Volunteer Opportunities

Administrative Support

- Clerical Support
- Greeters
- Information Desk

Patient Care/Support

- Emergency Department
- Nursing Floors
- Transporter

Specialty Areas

- Gift Shop
- Healing Therapy Program (music/pet therapies)
- Pastoral Care Program

Gifts of the Heart

These volunteers give their time and talent by making items, such as knitted baby caps, to donate to PinnacleHealth.

About PinnacleHealth

PinnacleHealth is the leading hospital and healthcare system in Central Pennsylvania, offering services ranging from prenatal to geriatrics. As a non-profit organization, we are dedicated to the health and wellness of the people we serve. We are passionate about being at the forefront of medicine and technology.



	Adult Volunteer Program	Summer Student Program	Student Co-op/ Volunteer Program
Who is eligible	Anyone 18 or older who wants to volunteer ongoing.	Students age 15 through college who are only available to volunteer during the summer.	High School seniors only.
How / When to Apply	We accept applications online at www.pinnaclehealth.com/volunteer. Complete the "Online Volunteer Application" under the "Quick Links" section.	Applications accepted annually beginning Feb. 1 , online at www.pinnaclehealth.com/volunteer. Complete the "Online Student Volunteer Application" under the "Quick Links" section. Note: Applicants are encouraged to apply early; the program is typically full by the end of April.	Application deadline is April 1 st of the student's junior year (no senior year applicants accepted). Apply through the school co-op / school-to-career coordinators. Only two students are accepted at any one time from each school.
Program Require- ments	 Application Interview Criminal Background Check FBI Background Check Child Abuse Clearance Physician's Form 2-Step TB Two Written References Orientation- MANDATORY Minimum 50 volunteer hours within 1 year period. 	 Application & Parental Consent Form (consent is required for students age 15-17) Information Session / Interview - Note: Applicants under age 18 must be accompanied by a parent/guardian for the Information Session. Criminal Background Check (if applicable) FBI Background Check (if applicable) Child Abuse (if applicable) Physician's Form 2-Step TB test Two Written References Orientation- MANDATORY Minimum 30 volunteer hours during program period. Student volunteers, ages 18 or older, may choose to continue volunteering on an ongoing basis with approval. 	 Application & co-op/volunteer training agreement & plan and approved evaluation forms. Interview - Applicants, their parent/guardian, and the school co-op coordinator are all required to attend the interview. Criminal Background Check (if applicable) FBI Background Check (if applicable) Child Abuse Clearance (if applicable) Physician's Form 2-Step TB test Two Written References Orientation- MANDATORY Successful Completion of the summer program. Minimum 3 month and 50 hour commitment. Scheduled either every day or enough days/times per week to accumulate minimum requirements. Three hour shifts preferred (2 hour shifts minimum, with approval).

- Application & Parental Consent application can be found at www.pinnaclehealth.org/volunteer. *Parental consent is required for students age 15 to 17.
- Interview- to determine interest and openings. Note: Applicants under age 18 must be accompanied by a parent/guardian for the information session.
- Criminal Background Check- PinnacleHealth will process on behalf of the volunteer.
- FBI Background Check- PinnacleHealth will incur the cost for the completion of this clearance.
- Child Abuse Clearance \$10.00 fee, done at the volunteer's expense and responsibility.
- Physician's Form— must be signed by a physician.
- 2-Step TB test volunteer obtains 1st test with their physician at their cost. 2nd test is given at volunteer orientation by PinnacleHealth's Employee Health Department.
- Two Written References two non-related references complete the form (provided by Volunteer Services) and mail back to Volunteer Services in the provided postage-paid envelopes.
- **Orientation** Adult orientation is offered once a month. Student orientation is typically offered mid-June (dates change yearly).
- Dress Code- PinnacleHealth badge and shirt / uniform (provided by PinnacleHealth). No jeans or open toed / back shoes. Any visible tattoos or piercing (other than ears) must be covered.

PLEASE NOTE:

Volunteers are responsible for the completion and payment of the Child Abuse Clearance. The fee is \$10.00 and may take several weeks to process.